What "Good" Looks Like: 90-/180-Day Scorecard

Successful AI implementation requires clear milestones and measurable progress markers to ensure initiatives stay on track and deliver promised value.

READIVERSE

90-Day
Milestones:

3–5 use cases

deployed in production with clear KPI baselines established

AI Bill of Materials Version 1.0

deployed in production with clear KPI baselines established
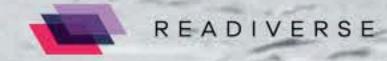
Disaster recovery procedures

tested and validated for AI workloads

OWASP LLM Top 10 assessment

completed with critical vulnerabilities identified

Initial MITRE ATLAS

threat modeling exercise conducted

READIVERSE

180-Day
Milestones:

Measurable business impact

from ≥2 use cases (revenue influenced, cost reduction, cycle time improvement)

Red team findings from MITRE ATLAS

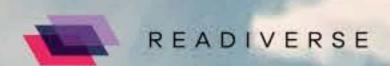framework assessment closed

Disaster recovery tests passed

with <4 hour recovery time objectives

Governance framework aligned to NIST AI RMF

and EU AI Act risk tier requirements

AI-specific security controls

implemented and validated

READIVERSE

Metrics That Matter

Effective AI governance requires tracking performance across five critical dimensions to help enable both business impact and operational excellence.

READIVERSE

Adoption Metrics

Weekly active users of AI tools

Task coverage percentage (what percentage of eligible tasks use AI)

Human handoff rates in automated processes

Employee satisfaction scores with AI augmentation

Quality Metrics

Hallucination rate and accuracy measurements

Grounded response rate (percentage of responses supported by source data)

Model drift detection and retraining frequency

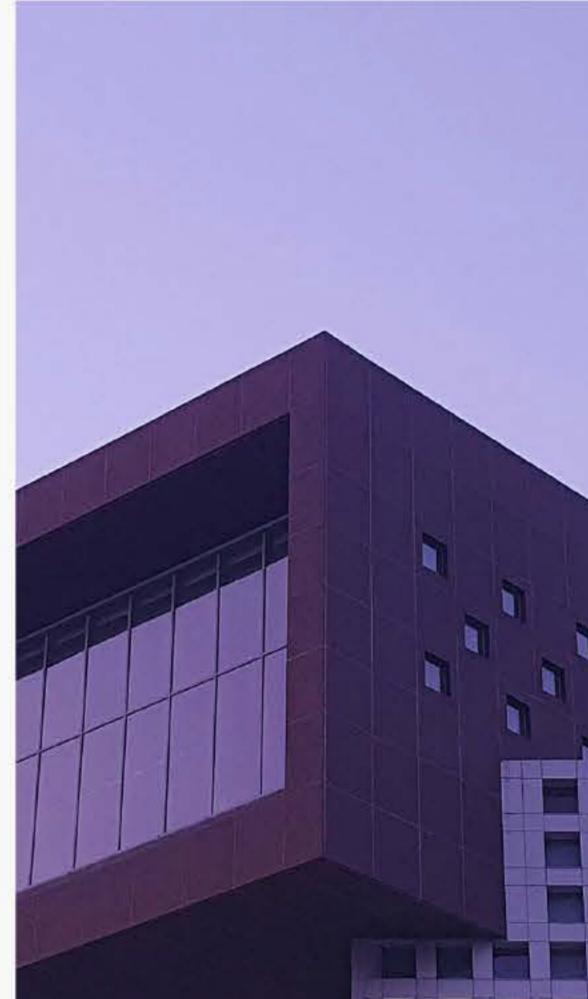Code acceptance rates for AI-generated content (industry benchmark: ~30%[17])
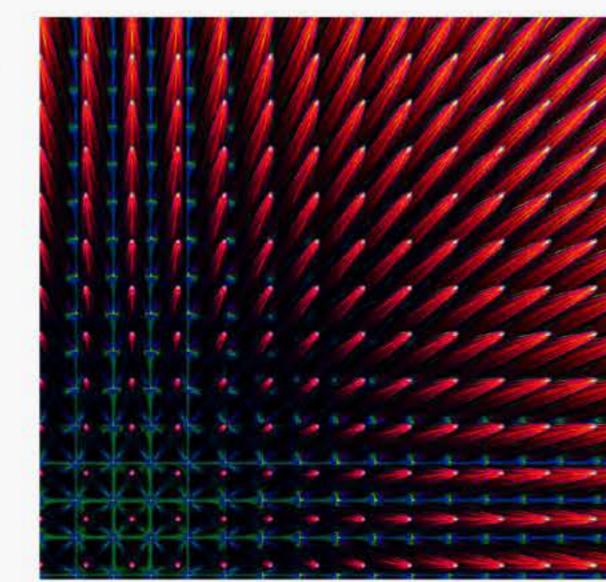
Risk Metrics

Prompt injection incidents detected and blocked

Compliance gap assessments against regulatory requirements

Data exfiltration alerts and response times

MITRE ATLAS technique coverage in detection capabilities

Resilience Metrics

Mean time to recover AI workloads from failures

Backup completion rates for AI-specific data assets

Recovery point objectives for vector databases and embeddings

Value Metrics

Revenue influenced by AI-enabled initiatives

Cost-to-serve reduction in automated functions

Cycle-time reduction in AI-augmented processes

Customer satisfaction scores for AI-enabled services

READIVERSE